

COVID – 19 UPDATE

We at Twin City Marine Inc care deeply about the health, safety, and well-being of our Boating Family and our Employees. With the ongoing developments around the 2019 novel coronavirus (COVID-19), we have decided to be proactive with both our staff and our operations to help safeguard the health of our entire community.

Public safety will continue to be one of our top priorities, therefore we have put into place the following precautions and restrictions so that we can safely navigate this challenging situation.

♦ **Our Store Front will be closed to public foot traffic beginning March 25th until further notice**

- What this means to you is that we are asking all communication and business be conducted via phone (401-723-6100) or email. Our team is here continuing to work albeit at proper distances to help get your boat ready for the spring. Please see below for the procedures our departments will be following to conduct business.

♦ **Our Sales Team is ready to help you in a multitude of ways. Rudy (rudy@twincitymarine.com) or Bryan (bryan@twincitymarine.com) are in house every day to answer your questions, provide video or photos, or anything else you might need.**

- For New or Used Boat Sales and Trailer Sales we are available by phone or email for your questions and to schedule private showings of our products. We have been following state and federal protocols in relation to COVID-19. All major areas are cleaned and disinfected regularly to avoid the spreading of germs. Our recent decision to close the showroom to walk in foot traffic is a further precaution to make sure your experience and our operation is safe. Our current inventory is up to date on our website (www.twincitymarine.com) .We have financing applications available online or via email. Our goal is make your buying experience as safe and stress free as possible.

-If you have purchased a new boat we will be in contact with you to schedule your new boat delivery. We have a new safe and limited contact process in place and have already performed a few deliveries in this manner. We are scheduling time slots to ensure that you have a one on one experience all while keeping social distancing practices in mind. Our sales staff will perform the demonstration using a new pair of nitrile gloves and discard them when we are finished. Upon entering and exiting the building we have hand sanitization stations setup for use. You will have the opportunity to view our accessories department and purchase anything you will need to make your season more enjoyable. When all demonstrations and final paperwork is finished you will bring your tow vehicle around and we will connect your boat without you having to get out of the vehicle. With a smile and a wave you will be on your way with your beautiful new boat!

This is an uncertain time for our nation and we are devoted to helping you get out on the water to make new memories (and keep your distance from society)! Thank you for understanding that we are trying to make our environment as safe as possible for everyone. You, our customers, are the most important aspect to us and we cannot thank you enough for your continued patronage. Together we can make this work. Your business will help our small business stay in business!

**Stay Healthy and Safe,
~ All of us at Twin City Marine Inc**